Alpatronix

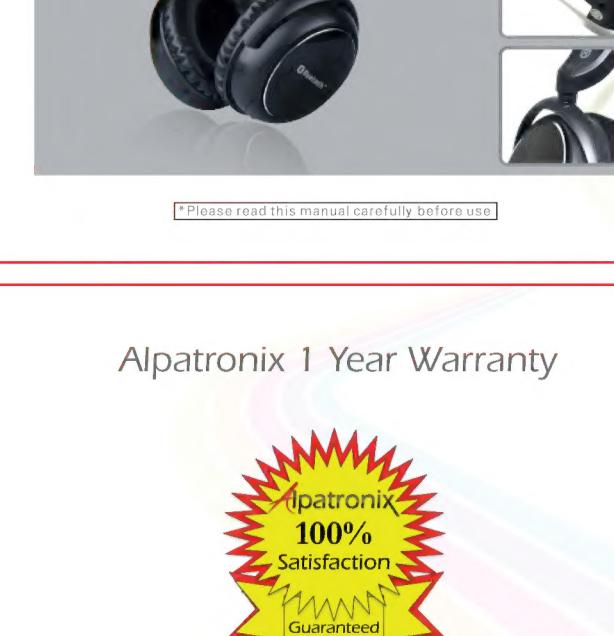## HX100
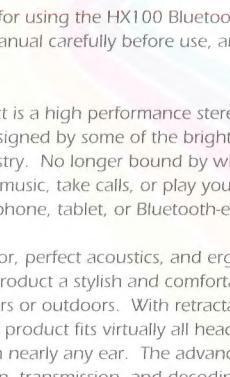### BLUETOOTH STEREO HEADSET

User's Manual

*Please read this manual carefully before use

Alpatronix 1 Year Warranty

Alpatronix
100%
Satisfaction
Guaranteed

To activate the 1-year warranty on your product, visit http://www.alpatronix.com and click on the warranty link to register your product by filling out a quick and easy form. Alpatronix warranty will fully cover your purchase against all defects in material and/or workmanship for an entire year. Most return policies only allow returns for a period of 14 – 30 days from the date of purchase, so hurry and register your product and give yourself peace of mind knowing Alpatronix has got you covered for a whole year.

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Help us in our charitable endeavors:

Alpatronix donates $1 to charity for every review you leave on Amazon.com. Help us make the world a better place, AND help us and your fellow customers by giving us your valuable feedback.

Thank you for being a contributing citizen of this world !

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Brief Introduction

Thank you for using the HX100 Bluetooth Headset. Please read this manual carefully before use, and keep it for future reference.

This product is a high performance stereo Bluetooth headset designed by some of the brightest audio engineers in the industry. No longer bound by wires, you are able to enjoy your music, take calls, or play your favorite games on your smartphone, tablet, or Bluetooth-enabled device.

Sleek exterior, perfect acoustics, and ergonomic design make this product a stylish and comfortable accessory to wear indoors or outdoors. With retractable and adjustable design, this product fits virtually all head sizes and fits perfectly on nearly any ear. The advanced audio compression, transmission, and decoding technology paired with a Rubidium Iron Boron core of speakers to minimize quality reduction during wireless transmission make this device the ultimate Bluetooth audio accessory.
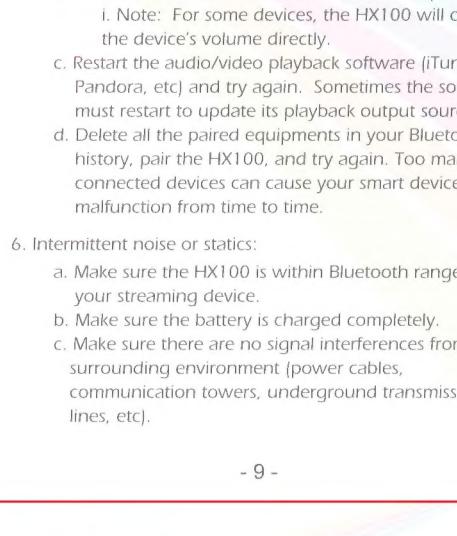
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Note: Your smart device (phone, tablet, PC) is in control of Bluetooth audio and not the headset. While this product works with most iOS and Android smartphones and tablets, this device's compatibility is only certified with Apple products. PC connectivity depends on your specific device's Bluetooth interface. Please refer to your PC's user manual for more information.

Package Contents:

1. HX100 Buletooth stereo headset
2. USB DC charging cable
3. User's manual
4. Warranty card
5. USB adapter

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Key Functions

① Previous track
② Next track
③ Volume up
④ Volume down
⑤ Microphone
⑦ Play/Pause
⑧ Charging port
⑨ On/Off
⑩ LED indicator

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Charging Your HX100

1. For first time use, it is recommended to charge this device for at least 12 hours. The LED may indicate full charge after 2-3 hours, but continue to keep the HX100 connected to the charger for 12 hours to maximize battery life. All other subsequent charges will take about 1-2 hours.

2. When charging, the LED light will shine RED. When battery is charged, the LED will turn off.

3. When the HX100 battery is low, the red LED will flash twice about every 30 seconds, and the headset will transmit a beep. It is recommended to charge the battery immediately when it is low.

4. Power saver function: To preserve battery life, the HX100 will automatically turn off after 3 minutes of not being connected.

Pairing Your HX100

1. Note: Pairing operations must be done with the device turned OFF. To turn the headset On/Off, press and hold the On/Off button for about 5 seconds until the LED blinks GREEN.

2. While the device is turned OFF, press and hold the On/Off button for about 10 seconds. You will notice the LED will turn

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green after 4-5 seconds, but please continue to hold the power button down until the LED begins to flash Green/Red rapidly. At this point, the HX100 is in pairing mode.

3. Search for HX100 on your smartphone, tablet, or computer, and select it to pair.

4. If asked for a pairing code, please enter "0000". Not all devices require a code.

5. After the HX100 is connected, the LED will flash green.

6. For all other consecutive uses after first time pairing, press and hold the power button for 3 seconds to turn the device on. After turning on, the headset will automatically pair with your device.

Bluetooth Hands-free Operations

1. In the case of an incoming call, you will hear the ringtone through your headset. You will also notice that the LED will flash Red/Green when an incoming call arrives.

2. To answer an incoming call, press the On/Off button. To hang up the call, press the On/Off button again.

3. To refuse a call, double click the On/Off button.

4. Redial: Double click the On/Off button when not on a call to redial the last number.

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Music Streaming Operations

1. Play/Pause: Press Play/Pause button to play music. Press Play/Pause again to stop/pause music.

2. Adjust the volume with the Volume Up/Down buttons.

3. You can skip forward or back using the Previous/Next track buttons.

Troubleshooting the HX100

1. The headset does not turn off. You can reset the headset by connecting it to charger. If problem persists, contact Alpatronix Customer Service.

2. Cannot start or shut-down the device properly. Most likely the device battery is low. Charge the device and try again.

3. Can't find the HX100 on my smartphone or tablet to pair: Make sure the HX100 is in pairing mode (rapidly flashing green/red LEDs). Also make sure your device's Bluetooth function is turned on.

4. The HX100 doesn't pair with my device anymore after first time pairing:
   a. Make sure the HX100 is within Bluetooth range of your device
   b. Turn your device on/off and try again.

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c. Turn your HX100 off and try again.
d. Delete the HX100 from your device's Trusted Devices list and then pair again.

5. The HX100 pairs successfully, but no sound can be heard:
   a. Check your device's settings to ensure Bluetooth audio volume is turned up.
   b. Check the HX100 to ensure the volume is up.
      i. Note: For some devices, the HX100 will control the device's volume directly.
   c. Restart the audio/video playback software (iTunes, Pandora, etc) and try again. Sometimes the software must restart to update its playback output source.
   d. Delete all the paired equipments in your Bluetooth history, pair the HX100, and try again. Too many connected devices can cause your smart device to malfunction from time to time.

6. Intermittent noise or statics:
   a. Make sure the HX100 is within Bluetooth range of your streaming device.
   b. Make sure the battery is charged completely.
   c. Make sure there are no signal interferences from the surrounding environment (power cables, communication towers, underground transmission lines, etc).

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7. The HX100 works fine during hands-free call operations, but no audio is heard during music playback :
   a. Make sure to select Bluetooth both for the device's playback settings. On some devices, the user can manually select/deselect Bluetooth both for phone calls and music playback.
   b. A handful of Bluetooth devices support Bluetooth hands-free operations, but not music streaming.

Precautions

1. To prolong battery life, please remember to charge the device for at least 12 hours for the first time. Please avoid using after-market chargers. Always use high quality chargers with over-current and overcharge protection for this and other electronic devices you own.

2. If you are planning not to use the HX100 for prolonged periods (months), please store it in the original packaging and powered off. Please charge the headset before use if it has been inactive for more than 2 months.

3. Do not expose to moisture. Keep in a dry place.

4. Do not expose to excessive heat (above 112F or 45°C) or fire.

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Specifications

Item	Specification
Bluetooth addition:	v2.1 + EDR
Frequency coverage:	2.402GHz ~ 2.480 GHz ISM Band
Wireless transmitter:	Class 2 standard
Transmit Range:	About 3ft (10m)
Frequency Response:	20Hz - 20 kHz
S/N rate:	80db
Speak power rate:	2 x 15mW
Status Indication:	LED indicator
Battery:	Li-ion 3.7V, 300mAh
Charge Power:	Computer USB interface; DC 5V/500mA Charger
Charge Time:	1 - 2 hours
Operate hours:	About 9 hours
Standby time:	About 70hrs

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All Alpatronix brand products come with a 1-year manufacturer's warranty to protect you against all defects in material or workmanship. Alpatronix Customer Service may be reached at 1 (888) 407 – 7515, ext. 2#, between 9am – 5pm, Monday – Friday.

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